

# RESPONSE FROM ARIZONA DEPARTMENT OF HEALTH SERVICES



ARIZONA DEPARTMENT  
OF HEALTH SERVICES

September 25, 2023

Craig LeCroy  
LeCroy & Milligan Associates, Inc.  
2002 North Forbes Boulevard, Suite 108  
Tucson, AZ 85745

Dear Mr. LeCroy,

The Arizona Department of Health Services (ADHS) has provided LeCroy & Milligan Associates, Inc. with a copy of the ADHS' response to the revised final draft report, *Examining the Delivery of Services to Vulnerable Adults in the Arizona Adult Protective Services System*.

The ADHS agrees with Chapter 4, Recommendation 4. The ADHS believes it is important to protect the health and safety of vulnerable adults, especially in licensed facilities where many reside. The ADHS will continue efforts to partner with the Department of Economic Security and the Arizona Health Care Cost Containment System to educate the public on recognizing and reporting signs of abuse, neglect, and exploitation to help protect Arizona's vulnerable adults.

If you have any questions, please contact me directly at 602.542.1181.

Sincerely,

*Jennie Cunico*

Jennifer Cunico  
Director

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Katie Hobbs | Governor

Jennifer Cunico | Director

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**Recommendation 4: Continue to partner with key agencies**—DES APS, AHCCCS, and ADHS should continue to find ways to partner in community engagement activities, such as Speak Up AZ!, to educate the public on recognizing and reporting signs of abuse, neglect, and exploitation of adults.

Department response: The chapter conclusion is agreed to and the audit recommendation will be implemented.

Response explanation: The ADHS believes it is important to protect the health and safety of vulnerable adults, especially in licensed facilities where many of them reside. The ADHS will continue efforts to partner with the DES and AHCCCS to educate the public on recognizing and reporting signs of abuse, neglect, and exploitation to help protect Arizona's vulnerable adults.