



DEBRA K. DAVENPORT, CPA
AUDITOR GENERAL

STATE OF ARIZONA
OFFICE OF THE
AUDITOR GENERAL

MELANIE M. CHESNEY
DEPUTY AUDITOR GENERAL

March 26, 2018

The Honorable Anthony Kern, Chair
Joint Legislative Audit Committee

The Honorable Bob Worsley, Vice Chair
Joint Legislative Audit Committee

Dear Representative Kern and Senator Worsley:

Our Office has recently completed an initial followup of the Arizona Medical Board regarding the implementation status of the two audit recommendations presented in the performance audit report released in August 2017 (Auditor General Report 17-107). As the attached grid indicates, both recommendations have been implemented.

Unless otherwise directed by the Joint Legislative Audit Committee, this concludes our follow-up work on the Board's efforts to implement the recommendations from the August 2017 performance audit and sunset review.

Sincerely,

Dale Chapman, Director
Performance Audit Division

DC:ka
Attachment

cc: Patricia McSorley, Executive Director
Arizona Medical Board

Dr. James M. Gillard, M.D., Chair
Arizona Medical Board

Arizona Medical Board

Auditor General Report 17-107

Initial Follow-Up Report

Recommendation

Status/Additional Explanation

Chapter 1: Licensing, permitting, and registration

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| 1.1 The Board should continue using its newly implemented secondary review procedure for trainees to ensure that renewal applicants meet all requirements in statute and rule, including ensuring that all applicants who are chosen for CME audit are audited, and if audited, ensuring that the applicants submit proof of meeting CME requirements. | Implemented at 6 months |
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Chapter 2: Complaint resolution

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| 2.1 The Board should continue to implement the measures it adopted to address delays in its complaint resolution process. The Board should also assess the impact of these measures on complaint resolution timeliness and take additional actions, as needed, should resolvable delays persist. | Implemented at 6 months |
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