



STATE OF ARIZONA
OFFICE OF THE
AUDITOR GENERAL

DEBRA K. DAVENPORT, CPA
AUDITOR GENERAL

WILLIAM THOMSON
DEPUTY AUDITOR GENERAL

January 26, 2007

The Honorable Robert Blendu, Chair
Joint Legislative Audit Committee
State Capitol—Senate Wing
1700 West Washington
Phoenix, AZ 85007

Dear Senator Blendu:

Our Office has recently completed an 18-month followup of the Department of Economic Security—Service Integration Initiative regarding the implementation status of the 3 audit recommendations (including sub-parts of the recommendations) presented in the performance audit report released in July 2005 (Auditor General Report No. 05-05). As the attached grid indicates:

- All 3 recommendations have been implemented.

Unless otherwise directed by the Joint Legislative Audit Committee, this report concludes our follow-up work on the Department's efforts to implement the recommendations resulting from the July 2005 performance audit.

Sincerely,

Debbie Davenport
Auditor General

DD:Acm
Attachment

cc: Tracy Wareing, Director
Department of Economic Security

**DEPARTMENT OF ECONOMIC SECURITY
SERVICE INTEGRATION INITIATIVE
18-Month Follow-Up Report To
Auditor General Report No. 05-05**

FINDING 1: Department should take steps to ensure service integration efforts are sustainable

Recommendation	Status of Implementing Recommendation	Explanation for Recommendations That Have Not Been Implemented
1. To help ensure its service integration efforts succeed and are sustainable in the future, the Department should:		
a. Identify and make plans to overcome the barriers to success encountered by past efforts.	Implemented at 18 Months	
b. Continue to share experiences and ideas from local office initiatives with other local offices to facilitate their development of successful service integration initiatives.	Implemented at 18 Months	
c. Identify measurable outcomes, assess the implications of relying on its current measures, and evaluate the success of its service integration efforts.	Implemented at 18 Months	