

PROGRAM FACT SHEET

Department of Environmental Quality
Waste Programs Division

Services:

The Waste Programs Division, implements programs to regulate and monitor the handling of solid and hazardous waste, identify and oversee the cleanup of hazardous waste sites, and minimize waste generation. The Division provides services in five main areas:

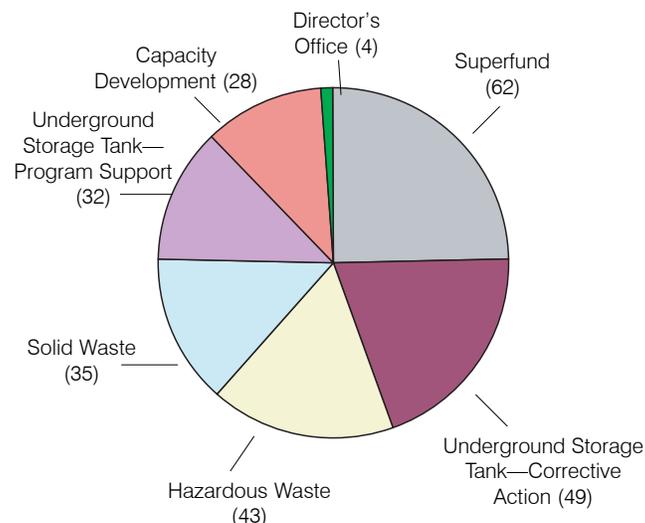
- **The Solid Waste program**—Monitors relevant waste storage, treatment, and disposal facilities (such as landfills), and encourages waste reduction, reuse, and recycling.
- **The Hazardous Waste program**—Monitors hazardous waste generation, storage, treatment, and disposal.
- **The Underground Storage Tanks (UST) program¹**—Monitors all USTs, such as gasoline storage tanks, to ensure proper installation and operation. It is also responsible for overseeing the cleanup of sites contaminated by leaking USTs.
- **The Superfund section**—Manages the identification and cleanup of sites contaminated by hazardous substances. The cleanup of these sites takes place as part of the Water Quality Assurance Revolving Fund (WQARF) or in conjunction with federal agencies.
- **The Voluntary Remediation and Prevention program**—Oversees voluntary remediation of contaminated sites and promotes pollution prevention.

Facilities:

The agency's headquarters are located at 1110 West Washington Street in Phoenix and are leased under the PLTO (private lease-to-own) program. The Waste Division uses approximately 43,000 square feet at this facility. The Department pays an annual lease fee of nearly \$3.5 million for the use of 184,200 square feet. In addition to the Central Phoenix Office, the Division has some staff located in the

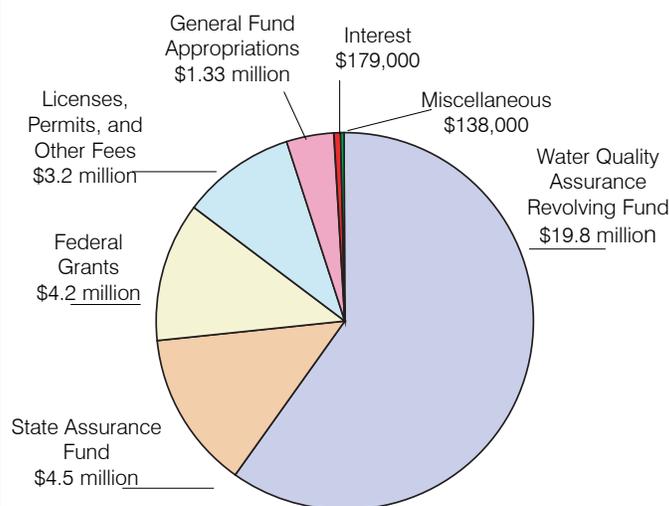
Program staffing:

253 FTEs, including 78 vacancies (as of April 1, 2004)



Program revenue:

\$33 million (fiscal year 2003)



¹ After the completion of audit work, effective August 2, 2004, the UST program has been moved to the newly created Tank Programs Division.

Southern Regional Office (SRO) in Tucson. The SRO is located in a state-owned building that the Department rents from the Department of Administration. The annual lease costs \$116,000 for 5,700 square feet. The Department does not break down these building costs by division.

Equipment:

The Division owns emergency response, and soil and groundwater sampling equipment. The Division also pays the Department of Administration a monthly lease fee of nearly \$10,000 for 26 vehicles.

Mission:

To protect and enhance public health and the environment by reducing the risk associated with waste management, regulated substances, and contaminated sites.

Program goals:

The Waste Programs Division has adopted the Department's four goals .

1. Improve the quality of Arizona's air, land, and water (by reducing the risk associated with waste management and contaminated sites).
2. Enhance relationships with the public, the regulated community, and agency partners.
3. Provide leadership on children's environmental health.
4. Provide value to all of Arizona.

Adequacy of the performance measures:

The Division's 16 performance measures are generally adequate, and include 10 outcome measures, 3 output measures, 2 efficiency measures, and 1 quality measure. However, the Division should consider adopting a few additional performance measures to more fully capture the breadth of its work. For example, the Division could create an input measure that reports the number of leaking underground storage tank (UST) incidents reported, and an output measure that reports the number of letters of closure issued. The Division already tracks and reports this type of data to the UST Policy Commission. Additionally, the Division has not developed any performance measures related to providing leadership on children's environmental health.

Source: Auditor General staff compilation of unaudited information from the Department and Arizona Financial Information System (AFIS) Accounting Event Transaction File for the year ended June 30, 2003.