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AUDITOR GENERAL

STATE OF ARIZONA  
OFFICE OF THE  
**AUDITOR GENERAL**

WILLIAM THOMSON  
DEPUTY AUDITOR GENERAL

December 5, 2003

The Honorable Robert Blendu, Chair  
Joint Legislative Audit Committee

The Honorable John Huppenthal, Vice Chair  
Joint Legislative Audit Committee

Dear Senator Blendu and Representative Huppenthal:

Our Office has recently completed a 24-month followup of the Department of Economic Security—Family Builders Program regarding the implementation status of the 7 audit recommendations (including sub-parts of the recommendations) presented in the evaluation released in November 2001 (Auditor General Report No. 01-30). As the attached grid indicates:

- 6 of the 7 recommendations have been implemented; and
- 1 of the 7 recommendations is in the process of being implemented.

Unless otherwise directed by the Joint Legislative Audit Committee, this report concludes our follow-up work on the Department's efforts to implement the recommendations resulting from the November 2001 performance audit.

Sincerely,

Debbie Davenport  
Auditor General

Attachment

cc: Mr. David Berns, Director  
Department of Economic Security

**DEPARTMENT OF ECONOMIC SECURITY**  
**Family Builders Program**  
**24-Month Follow-Up Report To**  
**Auditor General Report No. 01-30**

**FINDING I: Services Differ but Program Outcomes Comparable To CPS**

<b>Recommendation</b>	<b>Status of Implementing Recommendation</b>	<b>Explanation for Recommendations That Have Not Been Implemented</b>
This finding does not contain recommendations.		

**DEPARTMENT OF ECONOMIC SECURITY**  
**Family Builders Program**  
**24-Month Follow-Up Report To**  
**Auditor General Report No. 01-30**

**FINDING II: Department Has Made Limited Progress in Monitoring and Oversight**

<b>Recommendation</b>	<b>Status of Implementing Recommendation</b>	<b>Explanation for Recommendations That Have Not Been Implemented</b>
1. The Department should develop a data quality assurance plan for the ongoing review and improvement of the data collection system.	<b>Implemented at 24 months</b>	
2. The Department should conduct a system-wide review of the Family Builders database to eliminate problems, such as duplicate entries, and modify it to prevent future problems.	Implementation in Process	
3. The Department should monitor the use of the new program definitions and cost categories, modifying them as needed, to ensure that they are interpreted correctly and produce valid data.	<b>Implemented at 18 months</b>	
4. The Department should create a database users' manual.	<b>Implemented at 18 months</b>	
5. The Department should provide regular training on the data collection system and tailor it to the needs of the different audiences who handle program data.	<b>Implemented at 18 months</b>	

**DEPARTMENT OF ECONOMIC SECURITY**  
**Family Builders Program**  
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**FINDING II: Department Has Made Limited Progress in Monitoring and Oversight (Concl'd)**

<b>Recommendation</b>	<b>Status of Implementing Recommendation</b>	<b>Explanation for Recommendations That Have Not Been Implemented</b>
6. The Department should assign the program the technical resources required to effectively address problems and maintain the data system.	<b>Implemented at 18 months</b>	
7. The Department should monitor local advisory board activities to ensure that they meet their statutory responsibilities.	<b>Implemented at 6 months</b>	